

# Queensbury Department of Parks & Recreation

# CANCELLED Due to Weather ??

## ADULT EXERCISE CLASSES – Revised 1/15/15

### **CANCELLATION POLICY FOR MORNING CLASSES:**

With winter weather now here, it's important to remind participants and clarify the department's cancellation policy with regard to morning classes. The department's **MORNING** exercise class (**Stretch & Tone**) held at the Activity Center, will be cancelled if Queensbury School is closed or delayed due to weather (snow/ice storms crating poor road conditions) Furthermore, this does NOT include closings or delays due to outdoor temperature or non-weather circumstances - strictly related to road conditions, only. All **Yoga** classes will be cancelled if Qby School is closed for the day (school delays do not affect these classes). Cancellation of AFTERNOON and EVENING classes, if necessary, will be addressed separately.

**HOW DOES THIS AFFECT THE AFTERNOON/EVENING CLASSES?:** This policy does apply to any of the department's afternoon/evening programs, if school is cancelled. In the event of severe weather (after 3:00 pm), the department will evaluate the status of evening classes and contact participants via email and notification on our department website (<http://recreation.queensbury.net>) if classes are cancelled.

**HOW DO I KNOW WHEN CLASSES HAVE BEEN CANCELLED?:** Tune in to the local radio and TV stations that are reporting school closings for the day and listen for "Queensbury School". If Queensbury School is announced as being closed, then the department will **NOT** conduct any scheduled morning exercise classes for that day! Cancellation of AFTERNOON and EVENING classes, if necessary, will be addressed separately. Also, please check our website for cancellations <http://recreation.queensbury.net> OR register for Rained-Out Cancellation Alert on our website home page.

**WILL I RECEIVE A CALL AT HOME CONCERNING CANCELLATION?:** No. The department will use the radio, TV & website for announcements concerning Queensbury School's status, as its notice of cancellation - **NO PHONE CALLS WILL BE MADE.** Please check our website for cancellations <http://recreation.queensbury.net>

**WILL CLASSES CANCELLED DUE TO WEATHER(snow/ice)/ROAD CONDITIONS, BE MADE UP?:** Perhaps; however in most instances, class make-ups are unlikely due to facility and scheduling conflicts and will not be made up. If it's possible to schedule a make-up class, the department will make every effort to do so and notify participants.

**HOW WILL I BE COMPENSATED FOR CANCELLED CLASSES?:** When classes are cancelled due to weather and are unable to be re-scheduled, the department will issue the appropriate **credit** to each registered individual. The **credit** will automatically be added to your household account and can be used the next time you or any member in your household registers for any department sponsored program or activity.

**WHY A WRITTEN CANCELLATION POLICY?:** This policy has been developed because contacting participants in a timely manner, especially in the early morning, is unrealistic.

If you have any additional questions, please call the Parks & Recreation Office at 761-8216.